

# 2012 **Capitol Plan** Information Vantage **Medicare** Advantage

AVAILABLE TO RESIDENTS IN EAST BATON ROUGE, WEST BATON ROUGE,  
AND IBERVILLE PARISHES



**VANTAGE HEALTH PLAN, INC.**  
*Making Healthcare Work!*

**VANTAGE MEDICARE  
ADVANTAGE**

# Page Index

Thank you for your interest in the Vantage Medicare Advantage Capitol Plan for East Baton Rouge, West Baton Rouge, and Iberville Parishes. The content found in this packet will provide you with the information you need to learn more about the Vantage Medicare Advantage Capitol Plan and how to enroll.



- **Quick Drug List** – Lists the most commonly used prescription drugs with generic equivalents. **P.2**
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- **Medicare Advantage Plan Finder** – Provides a summary of the Vantage Medicare Advantage Capitol Plan, including medical, hospital, and prescription drug coverage along with dental and vision benefits. **P.8**

**The following additional documents are available upon request:**

- **Abridged and Comprehensive Formularies** – Lists the most common prescription drugs available to you.
- **Pharmacy Directory** – Lists the pharmacies currently contracted with Vantage Medicare Advantage to fill prescription drugs for you.

The search tools on our Vantage Medicare Advantage website, [www.VHP-Medicare.com](http://www.VHP-Medicare.com), will allow you to find a physician or a retail pharmacy or to search for prescription drugs covered by Vantage Medicare Advantage plans. If you have any questions, please contact Vantage Health Plan at (318) 361-0900 or toll-free at (888) 823-1910. For the hearing impaired, please call TTY (318) 361-2131 or toll-free TTY (866) 524-5144. Member Services is available seven days a week, 8:00 am – 8:00 pm, from October 15, 2011 through February 14, 2012 and all other dates Monday through Friday from 8:00 am – 8:00 pm to assist you.

Thank you again for considering Vantage Medicare Advantage. We look forward to serving you!



# Quick Drug List

Vantage Medicare Advantage members save hundreds of dollars each year with lower copays for Vantage Tier 1 Generic and Tier 2 Preferred Brand Drugs. Compare your brand name drug cost to the Vantage Tier 1 Generic and Tier 2 Preferred Brand Drugs listed below!

## EXPENSIVE BRAND NAME DRUGS:

EXPENSIVE BRAND NAME DRUGS:	VANTAGE TIER I GENERICS	\$5 Copay
Amaryl	▶ Glimepiride*	
Aricept	▶ Donepezil	
Cardura	▶ Doxazosin Mesylate*	
Celexa	▶ Citalopram*	
Cipro	▶ Ciprofloxacin HCL	
Coreg	▶ Carvedilol	
Coumadin	▶ Warfarin Sodium	
Cozaar	▶ Losartan*	
Deltasone	▶ Prednisone	
Dyazide	▶ Triamterene-HCTZ	
Flomax	▶ Tamsulosin*	
Flonase Nasal Spray	▶ Fluticasone Nasal Spray*	
Glucophage	▶ Metformin HCL*	
Hydrodiuril	▶ Hydrochlorothiazide <sup>1</sup>	
Hyzaar	▶ Losartan/ HCTZ*	
K-Dur, K-Tab, K-Lor, Slow-K	▶ Potassium Chloride	
Lasix	▶ Furosemide	
Levaquin	▶ Levofloxacin <sup>‡</sup>	
Lipitor	▶ Atorvastatin <sup>‡</sup>	
Lopressor	▶ Metoprolol	
Mobic	▶ Meloxicam	
Neurontin	▶ Gabapentin	
Norvasc	▶ Amlodipine	
Pravachol	▶ Pravastatin*	
Prilosec	▶ Omeprazole*	
Prinivil, Zestril	▶ Lisinopril	
Synthroid	▶ Levothyroxine Sodium	
Tenormin	▶ Atenolol	
Topamax	▶ Topiramate	
Toprol XL	▶ Metoprolol Succinate	
Tricor	▶ Fenofibrate tablet <sup>‡</sup>	
Xalatan eye drops	▶ Latanoprost eye drop	
Zestoretic	▶ Lisinopril- HCTZ*	
Zithromax	▶ Azithromycin	
Zocor	▶ Simvastatin*	
Zoloft	▶ Sertraline HCL*	

VANTAGE TIER II PREFERRED BRANDS	\$30 Copay
Advair Diskus*	
Bystolic	
Celebrex*	
Chantix*	
Colcrys*	
CoregCR	
Cymbalta*	
Diovan* / Diovan HCT*	
Evista*	
Lexapro*	
Lipitor*	
Lyrica*	
Plavix	
ProAir*	
Seroquel* / Seroquel XR*	
Singulair*	
Spiriva*	
Synthroid - Tier 1 Generic available as Levothyroxine Sodium	
Zetia*	

\* (QL) Quantity Limits apply  
<sup>‡</sup> Expected generic availability 2011  
<sup>1</sup> Available as caps in 12.5mg, 25mg, 50mg

The information to the left includes a sample of prescription drugs from the Vantage Medicare Advantage 2012 plan year formulary. The Vantage Part D formulary has four copay/coinsurance levels, including Tier 3 Non-Preferred Brands with a \$50 copay and Tier 4 Specialty Drugs with a 33% coinsurance. See the comprehensive formulary for more details.



## BUSINESS REPLY MAIL

FIRST-CLASS MAIL      PERMIT NO. 27      MONROE LA

POSTAGE WILL BE PAID BY ADDRESSEE

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

ATTN: MARKETING DEPARTMENT  
**VANTAGE HEALTH PLAN, INC.**  
 130 DESIARD ST STE 300  
 MONROE LA 71201-9912



# Home Visit

Getting the best healthcare for your dollar is important. At Vantage, we believe the best results can be realized with personal, one-on-one visits. If you would like for us to come to your home and discuss your medical needs and see how our Medicare Advantage Plans can help, please fill out the card below and either place it in the mail or hand it to a Vantage representative. You can also call us at 888.823.1910, press "1" and request a one-on-one home visit. We look forward to seeing you!



Vantage home visit

Date: \_\_\_\_\_  
 Name: \_\_\_\_\_  
 Street Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Parish: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Email Address: \_\_\_\_\_  
 Best time to call: \_\_\_\_\_  
 Current Insurance Coverage: \_\_\_\_\_

**FOR OFFICE USE ONLY**

VHP AGENT NAME: \_\_\_\_\_  
 HOME VISIT DATE: \_\_\_\_\_  
 ENROLLED?: YES  NO   
 AGENT SIGNATURE: \_\_\_\_\_

# Vantage Testimonials

At Vantage, our members and their health come first. Our caring, personal approach is evident in the things our members say about us. Read this small sampling of the many testimonials we receive each year and you will see why our members love Vantage.



“ In a time when customer service is definitely lacking in the world, Vantage Insurance is the exception. The **dedication and hard work** of your employee, Wendi, saved our family from unwanted stress and worry during my husband's battle with cancer. Wendi and the staff at Vantage went **above and beyond** to accomplish all medical direction with compassion and professionalism. It's sad to think of so many people in their final days with the worries of medical bills looming over them. I have never had any experience such as this one with any insurance company. Everyone involved is so **incredibly caring and concerned** for their clients.

My husband passed away October 23 (2008). He told me I'd have **nothing to worry about** because Wendi would take care of everything. He called her an angel and he was right. ”

Very Sincerely,

**Carol Ballje**  
 Egg Harbor, Wisconsin



“ ...I love the **personal approach** that Vantage takes in dealing with its members and the fact that Vantage is **owned and run by physicians** who concentrate on the patient. I can always **call Vantage directly** with any questions I have and actually **speak to a live person** who is very **knowledgeable** about my plan. Vantage's nurses even help me find generic drugs for my prescriptions.

I know the copays I am responsible for, and I **never receive a bill for other charges**, such as radiologists and pathologists... Vantage is the **most well-organized, well-run health care program I have ever seen**, and believe me, I have investigated! ... Thank you, Vantage! ”

**Sherra Fertiitta Hicks**  
 Monroe, Louisiana

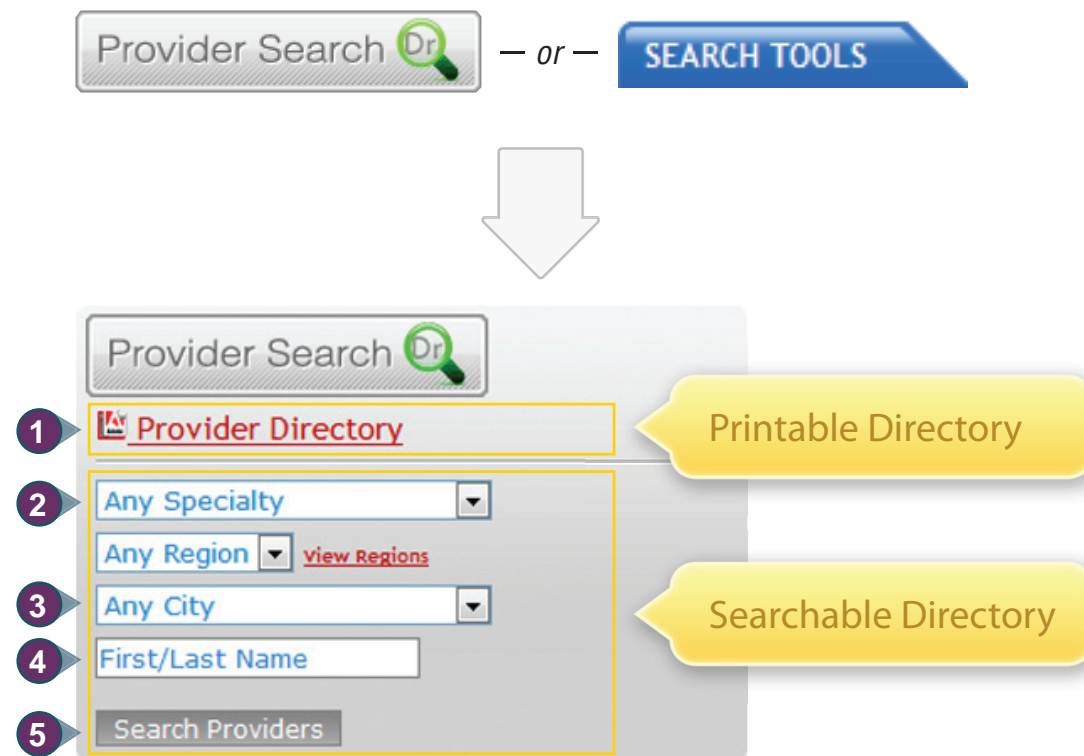


“ I had a serious emergency surgery in 2009... The **Vantage staff was very helpful** in processing the claim ... Each time I call the Vantage office about my medicine and my doctors, the Vantage staff is always **pleasant and helpful**. They listen and guide me on what to do. I am **pleased and proud** to have Vantage when I hear about problems with other insurance companies... I wish everyone had Vantage so they can feel the **trust and the peace** I'm currently experiencing. ”

**Lida M.**  
 Jefferson Parish (Metairie), Louisiana

## Find a Provider

Vantage makes it easy to look up participating providers with our online Medicare Advantage Provider Directory. Simply go to [www.VHP-Medicare.com](http://www.VHP-Medicare.com) and click on the “Provider Search” button located near the bottom of the website, or click on the “Search Tools” tab. From the Provider Search box, you can view the printable directory, or enter criteria to narrow your results.



- 1 This is the link to a PDF document containing all of our providers.
- 2 This is a drop down of all physician specialties. If you are looking for a dermatologist, for example, you can select “dermatology” from the menu to narrow the results to display only dermatologists (along with any other criteria you may have chosen).
- 3 This is a drop down of all the cities with providers in our network. Selecting this option will narrow your results to only the city selected (along with any other criteria you may have chosen).
- 4 In the “First/Last Name” field, you can type first and/or last name of a physician. You can also type partial words if you are unsure of the exact spelling. Typing the word “davi”, for example will display names like David, Davidson or Davis.
- 5 Click the “Search Providers” button to perform the search and display the results.

## How Do I Enroll?

Vantage makes it easy! To help make your enrollment process simple, we have provided **5 easy ways** to enroll in one of our Medicare Advantage Plans.

- 1 **Call Us** – Contact our Member Services Department at 1-888-823-1910 or TTY 1-866-524-5144 for the hearing impaired.
- 2 **Request a Home Visit** – Contact our Member Services Department at 1-888-823-1910 and press “1” to request a one-on-one home visit. You can also complete the form at the bottom of page 4 in this booklet, detach and give it to a Vantage Representative or drop it in the mail.
- 3 **Attend a Snack & Learn** – Be our guest at one of our many “Snack & Learn” events throughout the state. One of our Vantage Representatives can assist you in completing your enrollment form.
- 4 **Stop By Our Office** – If you are in the Monroe or Shreveport area, feel free to stop by and talk to a Vantage Representative. No appointment necessary.
 

Monroe Location	Shreveport Location
130 DeSiard Street, Suite 300 Monroe, La. 71201	855 Pierremont Rd., Suite 109 Shreveport, LA 71106
- 5 **Visit the Vantage Website** – Visit us online at [www.VHP-Medicare.com](http://www.VHP-Medicare.com) for enrollment information or to enroll online.

## What’s Next?

1. Once you have completed and submitted your Vantage Medicare Advantage Enrollment Application to Vantage, your application is sent to CMS (Centers for Medicare and Medicaid Services) for CMS approval.
2. Once approved by CMS, before your effective date of January 1, 2012, you will receive a Vantage Medicare Advantage Post Enrollment Packet. This packet will be stamped **“IMPORTANT PLAN INFORMATION”**. Please be expecting this packet.
3. Once you receive your Vantage Medicare Advantage Post Enrollment Packet, please immediately remove your Vantage Medicare Advantage ID card and place it in your purse or wallet. Remember, beginning January 1, 2012, you will need to show your new Vantage Medicare Advantage ID card for all of your healthcare services, including your pharmacy services. Then review the other materials enclosed in your packet and feel free to call us at 1-888-823-1910. Press “1” for Member Services. Press “1” again to be connected to a Vantage representative who will be happy to assist you with any questions or concerns.

# 2012 Capitol Plan Benefit Comparison

The Capitol Plan is available only to residents in East Baton Rouge, West Baton Rouge, and Iberville Parishes  
 Enter the Plan Finder code at [www.vhp-medicare.com](http://www.vhp-medicare.com) for more information on the Vantage Capitol Plan.

BENEFITS	ORIGINAL MEDICARE	VANTAGE CAPITOL PLAN (HMO-POS)	
	Deductible and Patient Responsibility based on 2011 Medicare	NO DEDUCTIBLE	
PREMIUM	Varies by member	[\$0] per month	
OFFICE VISIT / MEDICAL HOME PRIMARY CARE PHYSICIAN (MH-PCP)	80/20 after \$162 deductible	[\$5] copay per visit	
OFFICE VISIT / SPECIALIST	80/20 after \$162 deductible	[\$15] copay per visit	
INPATIENT HOSPITAL	<b>DAYS</b>	[100%] covered - no deductible	
	1-60		\$1,132 deductible
	61-90		\$283/day
	91-150	\$566/day	
	PHYSICIAN: 80/20 after \$162 deductible	[100%] covered - no deductible	
OBSERVATION STAY	80/20 after \$162 deductible	[\$65] copay per stay	
RADIOLOGIST/ANESTHESIOLOGIST	80/20 after \$162 deductible	[100%] covered - no deductible	
OUTPATIENT SURGERY SERVICES	80/20 after \$162 deductible	[\$100] copay per visit	
EMERGENCY ROOM	80/20 after \$162 deductible	[\$65] ER copay per visit - worldwide	
MAJOR DIAGNOSTIC TEST (MRI, CT SCAN, STRESS TEST, BONE DENSITY SCAN, PET SCAN and OTHERS)	80/20 after \$162 deductible	[\$100] per test	
X-RAYS	80/20 after \$162 deductible	[100%] covered - no deductible	
LAB & HOME HEALTH	100% covered - no deductible	[100%] covered - no deductible	
RADIATION	80/20 after \$162 deductible	[\$15] copay per day	
CHEMOTHERAPY	80/20 after \$162 deductible	[20%] co-insurance - no deductible	
FLU SHOTS	Covered 100%	Covered [100%]	
PRESCRIPTION DRUGS (PART D)	Not Covered	No deductible No separate premium 4-tier copay: [\$5/30/50] [33%] co-insurance for specialty drugs. [\$0] generic copay through "coverage gap"	
OUT-OF-POCKET MAXIMUM	Not Applicable	[\$6,700]	
DENTAL	Not Covered	Included with plan (See right column)	
VISION	Not Covered	Included with plan (See right column)	

PLAN FINDER CODE **AAA6**



## VANTAGE VISION & DENTAL BENEFITS CAPITOL PLAN

### VISION

- Member pays specialist copay for one routine eye exam per year; specialist copay also applies for medical eye exams
- Member pays [20%] co-insurance for 12 pairs of contacts per year and/or 1 pair of glasses per year with a [\$100] maximum benefit

### DENTAL

- Member pays [20%] coinsurance for preventive dental care every six months - includes cleaning and oral exam; a maximum benefit of [\$100] every six months
- Member pays [20%] co-insurance for dental x-rays; a maximum benefit of [\$50] per year



VANTAGE HEALTH PLAN, INC.  
Making Healthcare Work!

VANTAGE MEDICARE  
ADVANTAGE

## Need **More Information?**

- Ask a Vantage representative about a one-on-one home visit
- Ask about our “Snack and Learn” meetings
- Come by our office
- Call our Member Services Department at 1-888-823-1910 and press “1” or TTY at 1-866-524-5144 (for the hearing impaired)
- Visit our website at [www.VHP-Medicare.com](http://www.VHP-Medicare.com)



## Vantage **Contact Information**

### **Monroe Location**

130 DeSiard Street, Suite 300  
Monroe, La. 71201

(318) 361-0900

(888) 823-1910

TTY (866) 524-5144

(for the hearing impaired)

### **Shreveport Location**

855 Pierremont Rd., Suite 109  
Shreveport, LA 71106

(318) 678-0008

(888) 823-1910

TTY (866) 524-5144

(for the hearing impaired)

### **Hours of Operation**

October 15, 2011 through February 14, 2012:  
Seven (7) Days A Week 8:00 a.m. - 8:00 p.m.

All other dates:

Monday Through Friday 8:00 a.m. - 8:00 p.m.

**Website:** [www.VHP-Medicare.com](http://www.VHP-Medicare.com)

Vantage Health Plan is a health plan with a Medicare contract. You may be eligible to enroll in a Vantage Medicare Advantage Plan if you reside in our service area and are currently entitled to Medicare Part A and enrolled in Medicare Part B. The benefit information provided herein is a brief summary, but is not a comprehensive description of available benefits. For more information, contact the plan. Benefits may change on January 1, 2013. You must continue to pay your Medicare Part B premium even if the Medicare Advantage plan premium is \$0. Limitations, copayments/coinsurance and restrictions may apply. You may be able to get Extra Help to pay for your prescription drug premiums and costs. To see if you qualify for extra help, call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week; The Social Security Office at 1-800-772-1213 between 7 a.m. and 7 p.m., Monday through Friday. TTY users should call, 1-800-325-0778; or your State Medicaid Office. Members may enroll in the plan only during specific times of the year. Members must use network pharmacies to access their prescription drug benefit, except under non-routine circumstances. Prescription drug quantity limitations and restrictions may apply. Services provided by out-of-network providers may cost more than services provided by in-network providers, unless the services are related to urgent care or an emergency.